

Sensemaking in Organizations.

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Weick KE. Thousand Oaks, CA: Sage Publications; 1995. ISBN: 9780803971776.

<https://psnet.ahrq.gov/issue/sensemaking-organizations>

Weick's work has influenced many important thinkers in patient safety, most notably Don Berwick, as seen in his story [Escape Fire](#), which illustrates the disasters that befall teams when "[sensemaking](#)" is absent or disappears in a crisis. Weick's thinking encompasses the notion that both individuals and teams often overlook important problems because they put on cognitive blinders based on their biases and expectations and that individuals or teams working in complex enterprises often err because they lose the ability to make rational decisions in the face of crises. All of this is useful and intuitively logical, although one finishes Weick's book not entirely sure how to improve sensemaking in a clinical context.