

Communication failures in the operating room: an observational classification of recurrent types and effects.

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Lingard L, Espin S, Whyte S, et al. Communication failures in the operating room: an observational classification of recurrent types and effects. Qual Saf Health Care. 2004;13(5):330-4.

<https://psnet.ahrq.gov/issue/communication-failures-operating-room-observational-classification-recurrent-types-and>

This study used direct observation of 48 surgical procedures to characterize deficits in communication among team members. Problematic communication occurred in nearly one-third of all exchanges between team members, and appeared to have direct effects on patient safety through increasing tension and creating the need for [workarounds](#). Communication and teamwork in the operating room was the subject of a [classic study](#) of [safety culture](#).