

## **Patient perspectives of patient–provider communication after adverse events.**

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Duclos CW, Eichler M, Taylor L, et al. Patient perspectives of patient-provider communication after adverse events. *Int J Qual Health Care*. 2005;17(6):479-86.

<https://psnet.ahrq.gov/issue/patient-perspectives-patient-provider-communication-after-adverse-events>

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The authors conducted four focus groups to explore patient perceptions of communication with their providers following an adverse event. The authors found that timely, effective communication helped patients deal with the emotional, financial, and physical trauma of the event.