

Intimidation: practitioners speak up about this unresolved problem.

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<https://psnet.ahrq.gov/issue/intimidation-practitioners-speak-about-unresolved-problem>

This survey, conducted by the [Institute for Safe Medication Practices](#), captured more than 2000 health care providers' views to assess the prevalence of intimidation in patient care settings. Results suggested widespread experiences with a variety of intimidating behaviors such as condescending language, impatience with answering questions, or refusal to answer questions or a telephone call. Findings were not limited to physicians; pharmacists seemed more affected than nurses, and nearly half of respondents felt the behaviors countered necessary patient safety efforts. The authors conclude with recommendations to promote cultural change.