

## **How experiencing preventable medical problems changed patients' interactions with primary health care.**

April 12, 2011

Elder NC, Jacobson J, Zink T, et al. How experiencing preventable medical problems changed patients' interactions with primary health care. *Ann Fam Med*. 2005;3(6):537-44.

<https://psnet.ahrq.gov/issue/how-experiencing-preventable-medical-problems-changed-patients-interactions-primary-health>

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The investigators interviewed patients to determine their reactions after experiencing preventable medical errors.