

## Improving patient safety in hospitals: contributions of high-reliability theory and normal accident theory.

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Tamuz M, Harrison MI. Improving patient safety in hospitals: Contributions of high-reliability theory and normal accident theory. Health Serv Res. 2006;41(4 Pt 2):1654-76.

<https://psnet.ahrq.gov/issue/improving-patient-safety-hospitals-contributions-high-reliability-theory-and-normal-accident>

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The authors apply [normal accident theory](#) and [high-reliability theory](#) to several patient safety improvement strategies (eg, [crew resource management](#)) and assess how the theories contribute to these popular patient safety practices.