

System failure versus personal accountability--the case for clean hands.

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Goldmann DA. System failure versus personal accountability--the case for clean hands. N Engl J Med. 2006;355(2):121-3.

https://psnet.ahrq.gov/issue/system-failure-versus-personal-accountability-case-clean-hands

The author argues that a <u>systems approach</u> to hand hygiene is only useful if providers reliably practice good hygiene.