

## **Diagramming patients' views of root causes of adverse drug events in ambulatory care: an online tool for planning education and research.**

June 14, 2011

Brown M, Frost R, Ko Y, et al. Diagramming patients' views of root causes of adverse drug events in ambulatory care: an online tool for planning education and research. Patient Educ Couns. 2006;62(3):302-15.

<https://psnet.ahrq.gov/issue/diagramming-patients-views-root-causes-adverse-drug-events-ambulatory-care-online-tool>

---

The investigators used a [root cause analysis](#) approach to interview primary care patients, who identified 164 causes for [adverse drug events](#) (ADEs). The authors diagrammed the relationships of causal factors to inform education and practice changes that address ADEs in ambulatory care.