

Accountability sought by patients following adverse events from medical care: the New Zealand experience.

April 22, 2011

Bismark M, Dauer E, Paterson R, et al. Accountability sought by patients following adverse events from medical care: the New Zealand experience. CMAJ. 2006;175(8):889-94.

<https://psnet.ahrq.gov/issue/accountability-sought-patients-following-adverse-events-medical-care-new-zealand-experience>

The investigators analyzed compensation claims and complaint letters submitted to national organizations in New Zealand to identify what accountability patients sought after medical error.