

## **Mistake-Proofing the Design of Health Care Processes.**

December 1, 2017

Grout JR. Rockville, MD: Agency for Healthcare Research and Quality; May 2007. AHRQ Publication No. 07-0020.

<https://psnet.ahrq.gov/issue/mistake-proofing-design-health-care-processes>

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In this report, the author draws from multidisciplinary sources to share examples of practical process and design changes that can mitigate human error in health care.