

## Creating a fair and just culture: one institution's path toward organizational change.

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This article describes Dana-Farber Cancer Institute's (DFCI) [efforts](#) at creating a "[Just Culture](#)," which were motivated in part by [two tragic patient outcomes](#). The authors discuss the principles that focus on a [culture of safety](#) and how these principles become incorporated into practice. They also share practical lessons, case studies, and methods to evaluate the impact of the new principles over time. An [AHRQ WebM&M perspective](#) written by two leaders at DFCI also discusses the organizational change that occurred in the wake of this institution's highly publicized errors.