

A complementary approach to promoting professionalism: identifying, measuring, and addressing unprofessional behaviors.

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<https://psnet.ahrq.gov/issue/complementary-approach-promoting-professionalism-identifying-measuring-and-addressing>

Efforts to address professionalism and individual accountability remain important in patient safety, even with the role systems play in poor patient outcomes. Past studies have tried to [predict](#) poor professional behavior based on medical school performance, and concerns have also been raised as a result of [changes](#) in [residency training requirements](#). This article describes the efforts of one academic institution in teaching professionalism. The authors share their approach and model for addressing disruptive behavior, and their related interventions to prevent it. An AHRQ WebM&M [conversation](#) and [commentary](#) also discuss professionalism and patient safety.