

Effect of crew resource management training in a multidisciplinary obstetrical setting.

June 29, 2011

Haller G, Garnerin P, Morales M-A, et al. Effect of crew resource management training in a multidisciplinary obstetrical setting. *Int J Qual Health Care*. 2008;20(4):254-63. doi:10.1093/intqhc/mzn018.

<https://psnet.ahrq.gov/issue/effect-crew-resource-management-training-multidisciplinary-obstetrical-setting>

[Teamwork](#) and [communication](#) failures are a continuing threat to patient safety. Health care organizations have tried to integrate [crew resource management](#) (CRM) methods into focused training programs as a potential prevention strategy. While past studies have demonstrated benefits in emergency department [settings](#), studies in the obstetric setting have shown both [benefits](#) and [mixed results](#). This study adds to that literature by describing the experiences of participants after their involvement in a CRM intervention. Participants rated the course highly, expressed better knowledge of teamwork and shared decision-making, and also noted improved stress recognition. While patient outcomes were not measured, a positive change in the team and safety [climate](#) for the hospital was reported.