

Patients' and family members' experiences of open disclosure following adverse events.

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Iedema R, Sorensen R, Manias E, et al. Patients' and family members' experiences of open disclosure following adverse events. Int J Qual Health Care. 2008;20(6):421-32. doi:10.1093/intqhc/mzn043.

<https://psnet.ahrq.gov/issue/patients-and-family-members-experiences-open-disclosure-following-adverse-events>

Interviews with patients and family members revealed that the [disclosure](#) process often did not include a formal apology.