

Changing conversations: teaching safety and quality in residency training.

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Voss JD, May NB, Schorling JB, et al. Changing conversations: teaching safety and quality in residency training. Acad Med. 2008;83(11):1080-7. doi:10.1097/ACM.0b013e31818927f8.

<https://psnet.ahrq.gov/issue/changing-conversations-teaching-safety-and-quality-residency-training>

Despite increased focus on safety and quality in health care, [prior studies](#) have documented that residency programs miss opportunities to engage trainees in learning about patient safety. This study describes the successful implementation of a longitudinal curriculum in patient safety and quality improvement for internal medicine residents, centered around [root cause analysis](#) of adverse events.