

## **Dispensing errors and counseling quality in 100 pharmacies.**

September 8, 2010

Flynn EA, Barker KN, Berger BA, et al. Dispensing errors and counseling quality in 100 pharmacies. J Am Pharm Assoc (2003). 2009;49(2):171-80. doi:10.1331/JAPhA.2009.08130.

<https://psnet.ahrq.gov/issue/dispensing-errors-and-counseling-quality-100-pharmacies>

---

This study of community chain pharmacies directly observed a 22% [dispensing error](#) rate, which is similar to findings from a study several years ago. However, the pharmacists' [counseling](#) rate of 27% was significantly lower in this study.