

Medication safety in community pharmacy: a qualitative study of the sociotechnical context.

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Phipps D, Noyce PR, Parker D, et al. Medication safety in community pharmacy: a qualitative study of the sociotechnical context. BMC Health Serv Res. 2009;9:158. doi:10.1186/1472-6963-9-158.

<https://psnet.ahrq.gov/issue/medication-safety-community-pharmacy-qualitative-study-sociotechnical-context>

This [human factors](#) study examined components of the work environment in outpatient pharmacies that influenced pharmacists' ability to ensure medication safety.