

Measuring communication in the surgical ICU: better communication equals better care.

February 24, 2010

Williams M, Hevelone N, Alban RF, et al. Measuring communication in the surgical ICU: better communication equals better care. J Am Coll Surg. 2010;210(1):17-22.

doi:10.1016/j.jamcollsurg.2009.09.025.

<https://psnet.ahrq.gov/issue/measuring-communication-surgical-icu-better-communication-equals-better-care>

Communication errors between residents and fellows were common in the surgical intensive care unit, but decreased after an intervention that stressed the importance of communication as a patient safety measure.