

A systems approach to morbidity and mortality conference.

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<https://psnet.ahrq.gov/issue/systems-approach-morbidity-and-mortality-conference>

Morbidity and Mortality (M&M) [conferences](#) are designed to explore systems that contribute to medical error or adverse outcomes in patient care. [PSNet](#) offers an online version of such conferences with presentation of cases and expert commentaries discussing relevant safety issues. In [training programs](#), growth of M&M conferences also serves to [teach](#) important principles of quality and safety through a variety of different [frameworks](#). This study shares a structured systems audit framework that was applied to M&M conferences to enhance resident awareness of systems issues. The framework facilitated discussion of improvement opportunities and fostered a positive [safety culture](#) in exploring the events presented. The authors provide a number of practical tools for adoption and share examples of using these tools in M&M conferences.