

Incidence and types of non-ideal care events in an emergency department.

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Hall KK, Schenkel SM, Hirshon JM, et al. Incidence and types of non-ideal care events in an emergency department. Qual Saf Health Care. 2010;19 Suppl 3:i20-5. doi:10.1136/qshc.2010.040246.

<https://psnet.ahrq.gov/issue/incidence-and-types-non-ideal-care-events-emergency-department>

Active surveillance identified problems in the care of nearly one-third of patients in an urban emergency department.