

Communication errors in dispatch of air medical transport.

December 8, 2010

Vilensky D, MacDonald RD. Communication errors in dispatch of air medical transport. Prehosp Emerg Care. 2011;15(1):39-43. doi:10.3109/10903127.2011.519817.

<https://psnet.ahrq.gov/issue/communication-errors-dispatch-air-medical-transport>

This study analyzed communication errors during call bookings for [air medical transport](#) and found both human and process-driven root causes. Examples of major errors identified were commissions of allergies to medications and omissions of intubations from records.