

## **Shedding light on the dark side of doctor–patient interactions: verbal and nonverbal messages physicians communicate during error disclosures.**

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Hannawa AF. Shedding light on the dark side of doctor-patient interactions: verbal and nonverbal messages physicians communicate during error disclosures. Patient Educ Couns. 2011;84(3):344-351. doi:10.1016/j.pec.2011.04.030.

<https://psnet.ahrq.gov/issue/shedding-light-dark-side-doctor-patient-interactions-verbal-and-nonverbal-messages-physicians>

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This study analyzed hypothetical [error disclosures](#) by physicians to draw patterns of disclosure [style](#) that may have practice implications in [teaching](#) this important skill set.