

Quality improvement for patient safety: project-level versus program-level learning.

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Rivard PE, Parker VA, Rosen AK. Quality improvement for patient safety: project-level versus program-level learning. Health Care Manage Rev. 2013;38(1):40-50. doi:10.1097/HMR.0b013e318245019f.

<https://psnet.ahrq.gov/issue/quality-improvement-patient-safety-project-level-versus-program-level-learning>

Conducted in four Veterans Affairs hospitals, this qualitative study attempted to understand factors behind the success of quality improvement programs and found that program-level learning (i.e., becoming a [learning organization](#)) was essential to developing approaches that yielded organizational improvement in patient safety.