

## **A handoff is not a telegram: an understanding of the patient is co-constructed.**

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Cohen MD, Hilligoss B, Amaral ACK-B. A handoff is not a telegram: an understanding of the patient is co-constructed. Crit Care. 2012;16(1):303. doi:10.1186/cc10536.

<https://psnet.ahrq.gov/issue/handoff-not-telegram-understanding-patient-co-constructed>

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This commentary discusses the importance of handoff communication in ensuring safe transfers and recommends that mental models be developed within the care team to improve handoff safety.