

Failures in communication and information transfer across the surgical care pathway: interview study.

September 26, 2012

Nagpal K, Arora S, Vats A, et al. Failures in communication and information transfer across the surgical care pathway: interview study. *BMJ Qual Saf.* 2012;21(10):843-9.

<https://psnet.ahrq.gov/issue/failures-communication-and-information-transfer-across-surgical-care-pathway-interview-study>

This qualitative study found considerable evidence for [communication failures](#) between clinicians at each stage of the surgical pathway. A [surgical checklist](#) has been shown to improve patient safety, in part by using structured handoffs to avoid communication issues.