

The CUSP Method

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<https://psnet.ahrq.gov/issue/cusp-method>

The Comprehensive Unit-based Safety Program (CUSP), originally developed at Johns Hopkins Hospital by [Dr. Peter Pronovost](#) and colleagues, has been instrumental in driving patient safety improvement in several landmark patient safety initiatives. The CUSP approach emphasizes improving [safety culture](#) by through a continuous process of reporting and learning from errors, improving teamwork, and engaging staff at all levels in safety efforts. Most recently, an AHRQ-funded project using the CUSP model achieved a [40% reduction](#) of central line–associated bloodstream infections in intensive care units nationwide. This toolkit includes modules on how to build the CUSP team, identify recurring safety concerns, and improve teamwork and communication.