

Improving organizational climate for quality and quality of care: does membership in a collaborative help?

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Multi-institution quality improvement collaboratives have been used to successfully address a variety of patient safety problems, including [medication errors](#) and [health care-associated infections](#). This controlled study, conducted in primary care clinics, examined the effect of a quality improvement collaborative designed to promote [patient-centered care](#) and enhance service quality. Clinics that participated in the collaborative did not achieve greater improvements in the targeted measures compared with control clinics, although all clinics (both intervention and control) showed improvement over the study period. The authors speculate that the collaborative approach may be useful for more specific, targeted safety problems.