

Stakeholder perspectives on handovers between hospital staff and general practitioners: an evaluation through the microsystems lens.

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Although seminal studies have documented persistent problems in care transitions, including readmissions and [adverse events after discharge](#), understanding of the basic mechanisms of these problems remains incomplete. This Dutch study examines the hospital discharge process through a clinical [microsystems](#) approach, using detailed interviews with patients, nurses, hospital physicians, and primary care physicians to construct a 360-degree view of the factors contributing to effective and ineffective transitions. The major theme that emerged was a lack of consistent [information transfer](#) across settings, implying the need for both technological solutions and increased personal contact between hospital-based and outpatient clinicians. This study is part of a special theme issue of *BMJ Quality and Safety* dedicated to the issue of care transitions.