

An organizational assessment of disruptive clinician behavior: findings and implications.

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Health care has a history of tolerating intimidating and [disruptive behavior](#) by clinicians. However, with increased recognition of the importance of [safety culture](#) in preventing errors, organizations are taking steps to identify staff who regularly engage in demeaning or threatening behaviors. Conducted at a large academic medical center, this study used a newly developed survey to determine the incidence of disruptive behaviors and their precipitating factors. The vast majority of respondents (which included physicians, nurses, and allied staff) reported experiencing disruptive behavior, most often from another member of their own profession. Production pressures and system inefficiencies were identified as a principal factor contributing to disruptive behavior. A recent commentary highlighted the pervasive [culture of disrespect](#) in medicine and the pernicious role it can have on patient safety, and a recent [article](#) and [perspective](#) detail how organizations are seeking to rehabilitate persistently disruptive clinicians.