

A Promise to Learn—a Commitment to Act: Improving the Safety of Patients in England.

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National Advisory Group on the Safety of Patients in England. London, England: Crown Publishing; August 2013.

<https://psnet.ahrq.gov/issue/promise-learn-commitment-act-improving-safety-patients-england>

An international advisory group led by [Dr. Donald Berwick](#) examines findings from [Robert Francis's analysis](#) of failures in the National Health Services Foundation Trust and proposes a series of recommendations to achieve the overarching goals for improvement.