

## **Improving quality and safety of care using "technovigilance": an ethnographic case study of secondary use of data from an electronic prescribing and decision support system.**

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Dixon-Woods M, Redwood S, Leslie M, et al. Improving quality and safety of care using "technovigilance": an ethnographic case study of secondary use of data from an electronic prescribing and decision support system. *Milbank Q.* 2013;91(3):424-54. doi:10.1111/1468-0009.12021.

<https://psnet.ahrq.gov/issue/improving-quality-and-safety-care-using-technovigilance-ethnographic-case-study-secondary-use>

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Ethnographic observations and semi-structured interview data showed that implementation of an [electronic health record](#) with prescribing and decision support led to greater oversight of and improvements in specific safety metrics.