

Development of the just culture assessment tool: measuring the perceptions of health-care professionals in hospitals.

December 4, 2013

Petschonek S, Burlison JD, Cross C, et al. Development of the just culture assessment tool: measuring the perceptions of health-care professionals in hospitals. *J Patient Saf.* 2013;9(4):190-7.

doi:10.1097/PTS.0b013e31828fff34.

<https://psnet.ahrq.gov/issue/development-just-culture-assessment-tool-measuring-perceptions-health-care-professionals>

The importance of [safety culture](#) in medicine is well recognized and health care institutions now regularly administer validated measurement tools such as AHRQ's [Patient Safety Culture Survey](#). Although early safety culture efforts focused on shifting from a punitive approach to a systems-based strategy to reduce medical errors, growing support has emerged for the establishment of a [just culture](#) that [balances](#) no-blame with appropriate accountability. This study sought to develop a survey that would measure individual perceptions of just culture in a hospital setting. The research team created a 27-item survey, which displayed adequate theoretical structure and internal reliability. This instrument now needs to be validated in other settings and among broader populations.