

## **VA Health Care: Improvements Needed in Processes Used to Address Providers' Actions That Contribute to Adverse Events.**

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<https://psnet.ahrq.gov/issue/va-health-care-improvements-needed-processes-used-address-providers-actions-contribute>

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Evaluation of provider behavior can identify problems that affect patient safety. This report analyzed data and expert interviews from four Veterans Affairs medical centers to identify weaknesses in [peer review](#) processes. Investigators found inconsistent adherence to peer review policy elements, such as timely review performance and peer review trigger development, and make recommendations to drive actions that address these issues.