

## **Socio-technical issues and challenges in implementing safe patient handovers: insights from ethnographic case studies.**

February 12, 2014

Balka E, Tolar M, Coates S, et al. Socio-technical issues and challenges in implementing safe patient handovers: insights from ethnographic case studies. *Int J Med Inform.* 2013;82(12):e345-57.

doi:10.1016/j.ijmedinf.2012.11.001.

<https://psnet.ahrq.gov/issue/socio-technical-issues-and-challenges-implementing-safe-patient-handovers-insights>

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This ethnographic case study explored patient [handoffs](#) across different situations, including pre-hospital and primary care settings. These analyses emphasize numerous contextual issues that need be considered when creating computerized systems to support handoffs.