

Doing right by our patients when things go wrong in the ambulatory setting.

April 12, 2014

Schiff G, Griswold P, Ellis BR, et al. Doing right by our patients when things go wrong in the ambulatory setting. Jt Comm J Qual Patient Saf. 2014;40(2):91-96.

<https://psnet.ahrq.gov/issue/doing-right-our-patients-when-things-go-wrong-ambulatory-setting>

This commentary describes the partnerships and consensus efforts involved in the [PROMISES Project](#) to promote communication and support [error disclosure](#) in the ambulatory setting. The authors review a plan to disseminate and assess the impact of the initiative and its associated tools.