

Elective surgical patients' narratives of hospitalization: the co-construction of safety.

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<https://psnet.ahrq.gov/issue/elective-surgical-patients-narratives-hospitalization-co-construction-safety>

The theme of "unmet expectations" runs through this article, which uses narrative inquiry to identify the safety concerns of patients undergoing elective surgery. Similar to the classic article "[A Hospitalization From Hell](#)," unsympathetic attitudes and poor communication frequently marred patients' hospitalizations, leaving them dissatisfied despite good technical results.