

Saying Sorry.

June 12, 2019

London, England: NHS Resolution; 2018.

<https://psnet.ahrq.gov/issue/saying-sorry>

Although victims of adverse events have clearly expressed their preferences for full [error disclosure](#), most physicians remain uncomfortable with disclosing and apologizing for errors. This leaflet offers information to help clinicians understand the value of effective [apologies](#) along with tips for organizations to support [open disclosure](#) efforts.