

The right and wrong way to talk to patients about adverse events.

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Beaulieu-Volk D. The right and wrong way to talk to patients about adverse events. Medical economics. 2014;91(11):52-5.

<https://psnet.ahrq.gov/issue/right-and-wrong-way-talk-patients-about-adverse-events>

Apology laws have been [explored](#) as a tactic to encourage [conversations](#) between patients and clinicians involved in errors, and many states have instituted laws that protect certain statements regarding disclosure from being used in court. This article describes [efforts](#) to improve error disclosure and transparency, such as policies to disclose, apologize, and offer compensation to patients who experience adverse events.