

The limits of checklists: handoff and narrative thinking.

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Hilligoss B, Moffatt-Bruce SD. The limits of checklists: handoff and narrative thinking. BMJ Qual Saf. 2014;23(7):528-33. doi:10.1136/bmjqs-2013-002705.

<https://psnet.ahrq.gov/issue/limits-checklists-handoff-and-narrative-thinking>

Communication failures at the time of patient handoffs have been frequently [implicated](#) in adverse events. Comparing how narrative modes of communication such as [storytelling](#) and structured tools like [checklists](#) can be utilized to augment information transfers in health care, this commentary advocates for more research into strategies to improve narrative thinking.