

## **Safety-I and Safety-II: The Past and Future of Safety Management.**

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Hollnagel E. Aldershot, Hampshire, England: Ashgate; 2014. ISBN: 9781472423085.

<https://psnet.ahrq.gov/issue/safety-i-and-safety-ii-past-and-future-safety-management>

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Historically, the approach to patient safety has been more [reactive](#) rather than proactive, involving a response to [adverse events](#) and near misses after they occur. This book covers [two perspectives of safety](#): Safety I, a reactive approach that emphasizes reducing adverse outcomes and Safety II, a proactive approach that focuses on ensuring actions go as planned. The author discusses how each approach has been applied in health care and other [high-risk industries](#). A [PSNet perspective](#) explored what health care can learn from aviation, another high-risk industry.