

Hospitals often ignore policies on using qualified medical interpreters.

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Rice S. Language liabilities. To avoid errors, hospitals urged to use qualified interpreters for patients with limited English. *Modern healthcare*. 2014;44(35):16-8, 20.

<https://psnet.ahrq.gov/issue/hospitals-often-ignore-policies-using-qualified-medical-interpreters>

Language barriers can lead to misunderstandings that increase [risks](#) of error. This magazine article highlights the frequent reliance on families, friends, and other nonprofessionals as translators in medical settings and discusses how lack of standards and insufficient reporting of errors related to interpreters, along with [challenges](#) to implementing programs, hinder progress in improving communication with non-English speaking patients.