

Smartphones let surgeons know WhatsApp: an analysis of communication in emergency surgical teams.

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<https://psnet.ahrq.gov/issue/smartphones-let-surgeons-know-whatsapp-analysis-communication-emergency-surgical-teams>

This observational study examined the use of a commercial [mobile](#) application among members of an emergency surgery team. Analysis of messages found it to be a safe and efficient method of communication that was perceived to decrease hierarchy, suggesting that technologically-enabled communication innovations may benefit [safety culture](#).