

Psychological safety and error reporting within Veterans Health Administration hospitals.

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<https://psnet.ahrq.gov/issue/psychological-safety-and-error-reporting-within-veterans-health-administration-hospitals>

The [hidden curriculum](#), [disruptive behaviors](#), and [hierarchy](#) can influence health care workers' willingness to speak up about safety hazards. This study examined [psychological safety](#), or the extent to which health care workers feel comfortable [speaking up](#) about patient safety. A substantial minority of employees stated that they would not [report](#) an error, most often due to fear of [retaliation](#). As with prior studies of [safety culture](#), workers with [supervisory roles](#) reported more positive feelings than frontline staff. These results underscore the need to implement a [blame-free culture](#) in order to promote patient safety. A past AHRQ WebM&M [commentary](#) discussed strategies to reduce disruptive behaviors and to enhance communication between nurses and physicians.