

Leader communication approaches and patient safety: an integrated model.

May 20, 2015

Mattson M, Hellgren J, Göransson S. Leader communication approaches and patient safety: An integrated model. J Safety Res. 2015;53:53-62. doi:10.1016/j.jsr.2015.03.008.

<https://psnet.ahrq.gov/issue/leader-communication-approaches-and-patient-safety-integrated-model>

This study surveyed health care workers and found a relationship between two types of leadership communication: prioritization of safety efforts and feedback about safety concerns. Respondents associated both approaches with positive safety behaviors, suggesting that [organizational leaders](#) need to communicate the importance of patient safety and also engage in specific feedback in order to support [safety culture](#).