

## **Community Pharmacy Survey on Patient Safety Culture 2015 User Comparative Database Report.**

February 12, 2019

Famolaro T, Yount N, Sorra J, et al. Rockville, MD: Agency for Healthcare Research and Quality; June 2015. AHRQ Publication No. 15-0041-EF.

<https://psnet.ahrq.gov/issue/community-pharmacy-survey-patient-safety-culture-2015-user-comparative-database-report>

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This [survey](#) expands AHRQ's [patient safety culture](#) work to the community pharmacy setting. Approximately 1600 pharmacy staff from 255 community pharmacies voluntarily completed the survey between 2013 and 2014. The database is meant to allow for comparison and benchmarking of [safety cultures](#) across pharmacies. However, the current response rate represents less than 1% of total community pharmacies in the United States, and more than half of respondents were chain drugstores or integrated health systems. Most community pharmacies scored well for patient counseling and communication openness, while staffing, work pressure, and pace represented the biggest areas for potential improvement. A prior AHRQ WebM&M [interview](#) with J. Bryan Sexton explored the relationship between culture and patient safety.