

Blame the patient, blame the doctor or blame the system? A meta-synthesis of qualitative studies of patient safety in primary care.

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Daker-White G, Hays R, McSharry J, et al. Blame the Patient, Blame the Doctor or Blame the System? A Meta-Synthesis of Qualitative Studies of Patient Safety in Primary Care. PLoS One. 2015;10(8):e0128329. doi:10.1371/journal.pone.0128329.

<https://psnet.ahrq.gov/issue/blame-patient-blame-doctor-or-blame-system-meta-synthesis-qualitative-studies-patient-safety>

This study interpreted the results of 48 qualitative studies of patient safety in [primary care](#). The conceptual model that emerged highlights the central role of effective communication between patients and health care staff and the [risks](#) electronic systems may introduce by interrupting opportunities for face-to-face communication.