

Patients' views of adverse events in primary and ambulatory care: a systematic review to assess methods and the content of what patients consider to be adverse events.

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<https://psnet.ahrq.gov/issue/patients-views-adverse-events-primary-and-ambulatory-care-systematic-review-assess-methods>

This systematic review of 19 studies sought to characterize [patients' perceptions](#) related to [safety in ambulatory care](#). Researchers found that patients seem to take a broad view of patient safety that includes concerns related to service quality and communication.