

Rating the raters: the inconsistent quality of health care performance measurement.

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Shahian DM, Normand S-LT, Friedberg MW, et al. Rating the Raters: The Inconsistent Quality of Health Care Performance Measurement. *Ann Surg.* 2016;264(1):36-8. doi:10.1097/SLA.0000000000001631. <https://psnet.ahrq.gov/issue/rating-raters-inconsistent-quality-health-care-performance-measurement>

Public ratings of [hospital](#) quality and safety data may not always provide the best information for [patients](#) and clinicians. This commentary discusses problems with the existing set of patient safety metrics and suggests that measurement approaches need to be [improved](#) to enhance transparency and decision making.