

## **How might health services capture patient-reported safety concerns in a hospital setting? An exploratory pilot study of three mechanisms.**

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<https://psnet.ahrq.gov/issue/how-might-health-services-capture-patient-reported-safety-concerns-hospital-setting>

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Patients are increasingly encouraged to [participate](#) in preventing and reporting errors. This study evaluated three different methods for capturing safety concerns from patients: bedside interviews, a paper-based form, and a patient safety hotline. Face-to-face interviews generated more than twice as many concerns per patient compared with the other strategies.