

International recommendations for national patient safety incident reporting systems: an expert Delphi consensus-building process.

February 1, 2017

Howell A-M, Burns EM, Hull L, et al. International recommendations for national patient safety incident reporting systems: an expert Delphi consensus-building process. *BMJ Qual Saf.* 2017;26(2):150-163. doi:10.1136/bmjqs-2015-004456.

<https://psnet.ahrq.gov/issue/international-recommendations-national-patient-safety-incident-reporting-systems-expert>

Although [incident reporting systems](#) remain central to most patient safety programs, they are frequently criticized for their [inability](#) to accurately measure harm events and near misses. Researchers interviewed experts to establish consensus on the role of patient safety incident reporting systems. Using a Delphi approach, they were able to derive 40 recommendations. Consistent with [prior research](#), experts agreed that incident reporting systems should not be used to [measure](#) rates of harm.